

Screamer Electronic Services (Pty) Ltd Standard Terms and Conditions for Electronic Repairs

1. Quotations and Assessments

- **Assessment fees:** A non-refundable diagnostic fee applies to evaluate any unit brought in, whether the quote is accepted or rejected. This does not apply to any pre-quoted repair.
- **Validity:** Written quotes remain valid for 30 days from the date of issue.
- **Approval:** Repair work begins only after receiving a client order or advance payment.
- **Turn-Around-Time:** The quoted TAT will begin from the time Screamer receives both the order and the equipment.

2. Payment Terms

- **Settlement:** The payment terms are contained in our quote or specific Customer repair agreement. In their absence, all charges are strictly C.O.D. (Cash on Delivery/EFT) before the release or dispatch of repaired equipment.
- **Storage fees:** Uncollected units left past 30 days incur a daily storage fee of R20 per day.
- **Uncollected items:** Equipment left unclaimed after 120 days may be sold or scrapped to cover repair and storage costs.

3. Warranties and Liability

- **Workmanship:** All warranties apply strictly to replaced parts and specific repair labour performed and are for 6 months unless specifically stated in an Agreement or separate quote.
- **Exclusions:** The warranty is voided by power surges, lightning, liquid damage, misuse, or tampering by third parties.
- **Risk:** Equipment is held entirely at the owner's risk while on-site or in transit.